



## KEY BENEFITS

- Optimize user productivity with an intuitive web interface and role-based navigation
- Enhance information sharing with highly secure, case-specific workspaces that allow almost any file format
- Protect sensitive information using a variety of highly-flexible user, role, and information-based controls
- Increase efficiency with the leading workflow engine that automates activities and enforces processes
- Improve information access with a search engine that indexes web pages, attachments, forms, form letters, and log entries and a data visualization tool

## Common Uses

- Incident Management
- Internal Investigations
- External Investigations
- Fraud License Regulation
- Inspections
- Counterfeit Tracking
- Product and Brand Protection
- IP Protection

# Column Case Investigative

## Improve investigation case handling

### THE CHALLENGE

The mainstream news is inundated with cases of organizational fraud, mismanagement, and manual-prone errors in record keeping and evidence tracking. Little or no visibility into workloads, incident management, and case handling exists in organizations charged with the responsibility to conduct investigations. The expansions of technologies have produced information silos, creating challenges in tying data together and reporting accuracy. In order to protect the integrity and effectiveness of an organization, careful attention must be dedicated to detecting abnormal behavior, tracking incidents, storing evidence, identifying trends, reporting, and documenting progress.

### THE SOLUTION: COLUMN CASE INVESTIGATIVE

Column Technologies offers a collaborative, integrated, web-based solution that helps organizations securely log, store, and share information and records. Focused on the real-world needs of professionals, Column Case Investigative offers the collaboration, content management, workflow automation, and integration features you need to improve case management.

Individually, Column Case Investigative allows distributed teams access to highly secure, case-specific workspaces. Collectively, Column Case Investigative promotes secure, cross-agency cooperation and information sharing that helps improve outcomes while reducing costs.

### CASE MANAGEMENT BENEFITS

From our inception, Column Technologies has helped public and private organizations transform how they conduct business. Today, Column Case Investigative features can help your organization:



#### Enhance information sharing

The Investigative module replaces paper-based case folders with secure, case-specific virtual workspaces. Here, users can coordinate their work and manage unstructured content such as Microsoft Office and PDF documents, HTML files, e-mail messages, images, forms—even audio and video files.



#### Improve record, document, and evidence management

Rigorous access and audit controls—including user, role, and group-level security, data encryption, and complete audit trails—promote information sharing and fulfill your organization's responsibility to protect both privacy (such as personally identifiable information) and civil liberties.



### Increase data quality

Powerful data quality management tools use business rules and real-time logic to validate, cleanse, and integrate data. The result? Accurate, timely, and complete information that supports good decision making without compromising speed and efficiency.



### Improve information access from search and data visualization options

When you need to find information, you can securely search all sources, including documents, web pages, attachments, forms, and activity logs. You also have access to Column Visualization, a powerful data visualization technology included with Column Case Investigative. It's a groundbreaking tool that can help you uncover relationships among people, locations, property, vehicles, organizations, and other data elements.



### Increase efficiency with electronic forms and customizable workflows

Built on the most powerful workflow engine used by over 80% of the Fortune 500 including the US Department of Defense, Column Case Investigative can automate manual, time-intensive activities while ensuring security and role-based access.

Workflow rules can mirror your current practices by sending notifications or information, creating or escalating assignments, requesting approvals, and updating data fields. Create traceable e-forms that can link to cases. Continually measure workflow effectiveness, making changes to deliver leading performance. Whether you automate one process or all of them, you'll eliminate redundant tasks, reduce errors, speed approvals, and ensure compliance.



### Access to up-to-the minute data with a customizable, web-based reports console

Powerful reporting and dashboard consoles provide real-time performance metrics and fully integrate with a wide variety of business intelligence solutions. The solution provides business intelligence by including a large number of standard reports and dashboards as well as the ability to create custom reports and ad-hoc queries. If rolled-up data demands an explanation, you can easily drill down for more detail.

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## SOFTWARE-AS-A-SERVICE (SaaS)

SaaS allows organizations to reap the benefits of an integrated investigative case management solution with minimal installation and maintenance costs and without adding technical staff. Your SaaS-enabled case management solutions reside on Column's servers, and your users access them through secure Internet connections.

## MANAGED HOSTING

Managed Hosting provides the physical platform and managed environment for the entire application environment while providing you with the ownership of the software licenses. We install and configure the software, monitor to ensure optimal speed and efficiency, and ensure the integrity of your application by implementing security methods.

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### Corporate Headquarters

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### About Column Technologies

Established in 1998, Column Technologies is a global technology solutions provider. Headquartered in the United States, Column has offices in India and the United Kingdom, as well as a global partner network.



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